



## **Madison County Department of EMS**

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**DECEMBER 4, 2009**

### **MONTHLY REPORT TO THE MADISON COUNTY BOARD OF SUPERVISORS**

#### **EMS Calls: November 1 through November 30, 2009:**

##### **Day coverage:**

Total calls **toned: 96**

Total calls **handled: 86**

Total calls, **no response: 10**

- 10 Greene calls for mutual aid assistance were not answered

Average In-County response time to the scene: **9 minutes.**<sup>1</sup>

##### **Night coverage:**

Eleven hours of night coverage on **15 nights**

Total calls **handled: 17**

##### **Personnel update:**

For the first time in many months we are currently fully staffed.

##### **Training:**

We continued multiple training hours last month working with our newly hired employees on their trauma, vehicle extrication and rescue skills.

##### **Other:**

There was an ambulance accident last month involving several other vehicles. There was damage to the front and right side of the ambulance. There was only minor personal injury to one of our employees. The driver of another vehicle involved received a summons. The ambulance is out of service waiting on the Squad's insurance company before it goes for repairs.

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<sup>1</sup> One (1) call had a response time of greater than 20 minutes in November 2009 due to distance.